



FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Part I: Basic Information

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

1. Name of Academic Counsellor: DR. K PADMANABHA CHETTY 2. Gender: A. Male B. Female C. Transgender 3. Mobile Number: 9441436614 4. Email id: KPCHETTY@GMAIL.COM 5. Name of Regional Centre: Vijayawada 6. LSC Name (Code No.): 33029 7. Programme(s) (separate with comma): BA 8. Course Code(s) (separate with comma): BEGE101, BEGE102, BEGE103, BEGE104, BEGE105, BEGE106 9. Total experience as an Academic Counsellor in IGNOU (number of years): ____9____ Part II: Feedback of Academic Counsellor Please rate each item on a five-point rating scale ranging from, Strongly Agree (SA), Agree(A), Neutral(N), Disagree(D) to Strongly Disagree (SD):

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		✓			
2.	The content is well illustrated with examples, figures and diagrams/charts.			√		
3.	There is a conceptual clarity in the content of the course.			✓		
4.	The language used in the course units is easy to understand.		✓			
5.	The difficulty level of the course is as per programme level.		√			
6.	The self-check exercises provided in the Unit facilitate learning.	√				
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
8.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		√			
9.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			✓		





	Academic Counselling				
10.	The counselling schedule was made available to you well in time.	✓			
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.	✓			
12.	The counselling sessions were held as per schedule.	✓			
13.	You were familiar with online platform and found it easy to use.	✓			
14.	The learners were motivated to participate in the online counselling sessions.		√		
15.	The attendance of learners during the online sessions was satisfactory.		√		
16.	The online counselling sessions were interactive.				
17.	Yousometimes faced misdemeanor of learners during online counselling session.		~		
18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.		~		
	Assignment Evaluation				
19.	You were comfortable in using the digital platform for evaluation of assignments.		~		
20.	There is need for training of academic counsellors in digital evaluation strategies.		~		
21.	You foundit convenient to transmit the assignment awards online to the University.	/			
	Term End Evaluation				
22.	Online and on-demand term-end should replace pen and paper-based examinations.			~	
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.			~	
24.	Questions for term-end examination should be completely MCQ based.		~		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		~		





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Dear Madam/Sir,

Part I: Basic Information

1. Name of Academic Counsellor: DR OM PRAKASH TIWARI

2. Gender: A. Male B. Female C. Transgender

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

3. Mobile Number: 7004773677
4. Email id: optiwari77@rediffmail.com
5. Name of Regional Centre: Bhagalpur
6. LSC Name (Code No.): 505
7. Programme(s) (separate with comma): BSC
8. Course Code(s) (separate with comma): FST1
9. Total experience as an Academic Counsellor in IGNOU (number of years):13

Part II: Feedback of Academic Counsellor
Please rate each item on a five-point rating scale ranging from, Strongly Agree (SA), Agree(A), Neutral(N), Disagree(D) to Strongly
Disagree (SD):

Curricular Components and Delivery								
		SA	A	N	D	SD		
	Study Material (Print)							
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		✓					
2.	The content is well illustrated with examples, figures and diagrams/charts.			√				
3.	There is a conceptual clarity in the content of the course.			✓				
4.	The language used in the course units is easy to understand.		✓					
5.	The difficulty level of the course is as per programme level.		√					
6.	The self-check exercises provided in the Unit facilitate learning.	✓						
	Study Material (Digital)							
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√					
8.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		√					
€.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			✓				





	Academic Counselling				
10.	The counselling schedule was made available to you well in time.	✓			
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.	✓			
12.	The counselling sessions were held as per schedule.	✓			
13.	You were familiar with online platform and found it easy to use.	✓			
14.	The learners were motivated to participate in the online counselling sessions.		√		
15.	The attendance of learners during the online sessions was satisfactory.		✓		
16.	The online counselling sessions were interactive.				
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	Assignment Evaluation				
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24.	Questions for term-end examination should be completely MCQ based.		/		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		/		

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Kindly give your suggestions on the following:





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Dear Madam/Sir,

Part I: Basic Information

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

1. Name of Academic Counsellor: ASHOK KUMAR
2. Gender: A. Male B. Female C. Transgender
3. Mobile Number: 9805093894
4. Email id: ashokedu19@gmail.com
5.Name of Regional Centre:Shimla
6. LSC Name (Code No.): 1104
7. Programme(s) (separate with comma): BSCG
8. Course Code(s) (separate with comma): BMTC131, BMTC132, BMTC133, BMTC134, BMTE141, BMTE144
9. Total experience as an Academic Counsellor in IGNOU (number of years):8

Part II: Feedback of Academic Counsellor

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		✓			
2.	The content is well illustrated with examples, figures and diagrams/charts.			✓		
3.	There is a conceptual clarity in the content of the course.			✓		
4.	The language used in the course units is easy to understand.		✓			
5.	The difficulty level of the course is as per programme level.		✓			
ó.	The self-check exercises provided in the Unit facilitate learning.	✓				
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
3.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		~			





9.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			√		
	Academic Counselling					
10.	The counselling schedule was made available to you well in time.		√			
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.		√			
12.	The counselling sessions were held as per schedule.		√			
13.	You were familiar with online platform and found it easy to use.		✓			
14.	The learners were motivated to participate in the online counselling sessions.			V		
15.	The attendance of learners during the online sessions was satisfactory.			V		
16.	The online counselling sessions were interactive.					
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	Assignment Evaluation					
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	Term End Evaluation					
22.	Online and on-demand term-end should replace pen and paper-based examinations.				✓	
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.				/	
24.	Questions for term-end examination should be completely MCQ based.		`	/		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		,	/		
		· · · · · ·		I		•

Kindly give your suggestions on the following:

1.	Alternative mode of evaluation for distance learners who do not have their own electronic device.
	pen and paper
2.	What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?
	continuous activity in classroom



THE PEOPLE'S Indira Gandhi National Open University New Delhi



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You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

Part I: Basic Information
1. Name of Academic Counsellor: MR. ZIAUDDIN
2. Gender: A. Male B. Female C. Transgender
3. Mobile Number: 9534117212
4. Email id: RCRANCHI@IGNOU.AC.IN
5. Name of Regional Centre:Ranchi
6. LSC Name (Code No.): 32011
7. Programme(s) (separate with comma): BA
8. Course Code(s) (separate with comma): BULE1, BULE2, BULE3, BULE4
9. Total experience as an Academic Counsellor in IGNOU (number of years):11
Part II: Feedback of Academic Counsellor

Curricular Components and Delivery								
		SA	A	N	D	SD		
	Study Material (Print)							
	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		✓					
2.	The content is well illustrated with examples, figures and diagrams/charts.			√				
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	The language used in the course units is easy to understand.		✓					
j.	The difficulty level of the course is as per programme level.		✓					
	The self-check exercises provided in the Unit facilitate learning.	✓						
	Study Material (Digital)							
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Academic Counselling 10. The counselling schedule was made available to you well in time. 11. The counselling schedule links were easily accessible on the website of the Regional Centre. 12. The counselling sessions were held as per schedule. 13. You were familiar with online platform and found it easy to use. 14. The learners were motivated to participate in the online counselling sessions. 15. The attendance of learners during the online sessions was satisfactory. 16. The online counselling sessions were interactive. 17. Yousometimes faced misdemeanor of learners during online counselling session. 18. During the pandemic time the University promptly provided counselling support using various digital and social media platforms such as Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc. 19. You were comfortable in using the digital platform for evaluation of assignments. 20. There is need for training of academic counsellors in digital evaluation strategies. 21. You foundit convenient to transmit the assignment awards online to the University. 22. Online and on-demand term-end should replace pen and paper-based examinations. 23. The weightage of internal assessment be increased to more than 50% from the current 25-30%. 24. Questions for term-end examination should be completely MCQ based. 25. Questions for term-end examination should be a mix of MCQ and subjective type questions.	9.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.		√		
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Kindly give your suggestions on the following:

	pen and paper					
2.	What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based'					
	classwork					



Centre for Internal Quality Assurance PEOPLE'S VERSITY Centre for Internal Quality Assurance National Open University New Delhi



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You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

Part I: Basic Information
1. Name of Academic Counsellor: DR. RANJAN BHARALI
2. Gender: A. Male B. Female C. Transgender
3. Mobile Number: 9435597894
4. Email id: bharaliranjan8@gmail.com
5. Name of Regional Centre: Jorhat
6. LSC Name (Code No.): 04171
7. Programme(s) (separate with comma): MCOM
8. Course Code(s) (separate with comma): IBO1, IBO2, IBO3, IBO4, IBO5, IBO6
9. Total experience as an Academic Counsellor in IGNOU (number of years):14

Part II: Feedback of Academic Counsellor

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		✓			
2.	The content is well illustrated with examples, figures and diagrams/charts.			✓		
3.	There is a conceptual clarity in the content of the course.			✓		
4.	The language used in the course units is easy to understand.		✓			
5.	The difficulty level of the course is as per programme level.		✓			
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	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
8.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		√			
9.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			~		



Kindly give your suggestions on the following:

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	Academic Counselling				
10.	The counselling schedule was made available to you well in time.	✓			
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.	✓			
12.	The counselling sessions were held as per schedule.	✓			
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18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.		~		
	Assignment Evaluation				
19.	You were comfortable in using the digital platform for evaluation of assignments.		~		
20.	There is need for training of academic counsellors in digital evaluation strategies.		~		
21.	You foundit convenient to transmit the assignment awards online to the University.	/			
	Term End Evaluation				
22.	Online and on-demand term-end should replace pen and paper-based examinations.			~	
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.			~	
24.	Questions for term-end examination should be completely MCQ based.		~		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		~		





FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

Part 1: Basic Information
1. Name of Academic Counsellor: Dr. R.V. Chitaguppi
2. Gender: A. Male B. Female C. Transgender
3. Mobile Number: 9886254860
4. Email id: raj.chitaguppi@gmail.com
5. Name of Regional Centre: Baijapur
6. LSC Name (Code No.): 1303
7. Programme(s) (separate with comma): BDP,PG,DIPLOMA,CERTIFICATE
8. Course Code(s) (separate with comma): ASP1,CHR,CPPECO05,ECO08,TS1,TS2
9. Total experience as an Academic Counsellor in IGNOU (number of years):26

Part II: Feedback of Academic Counsellor

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.					
2.	The content is well illustrated with examples, figures and diagrams/charts.					
3.	There is a conceptual clarity in the content of the course.					
4.	The language used in the course units is easy to understand.					
5.	The difficulty level of the course is as per programme level.					
6.	The self-check exercises provided in the Unit facilitate learning.					
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.					
8.	IGNOU provides supplementary media support through Gyanvani/Gyandhara/Gyandarshan channels and web enabled academic support (WEAS)for reinforcing learning.					
9.	Social media platforms used by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.					
	Academic Counselling					
10.	The counselling schedule was made available to you well in time.					





		1	_		
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.				
12.	The counselling sessions were held as per schedule.				
13.	You were familiar with online platform and found it easy to use.				
14.	The learners were motivated to participate in the online counselling sessions.				
15.	The attendance of learners during the online sessions was satisfactory.				
16.	The online counselling sessions were interactive.				
17.	You sometimes faced misdemeanor of learners during online counselling session.				
18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.				
	Assignment Evaluation				
19.	You were comfortable in using the digital platform for evaluation of assignments.				
20.	There is need for training of academic counsellors in digital evaluation strategies.				
21.	You found it convenient to transmit the assignment awards online to the University.				
	Term End Evaluation				
22.	Online and on-demand term-end should replace pen and paper-based examinations.				
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.				
24.	Questions for term-end examination should be completely MCQ based.				
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.				

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
26.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		✓			
27.	The content is well illustrated with examples, figures and diagrams/charts.			✓		
28.	There is a conceptual clarity in the content of the course.			✓		
29.	The language used in the course units is easy to understand.		✓			
30.	The difficulty level of the course is as per programme level.		✓			
31.	The self-check exercises provided in the Unit facilitate learning.	✓				
	Study Material (Digital)					
32.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
33.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		√			
34.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			~		
	Academic Counselling					
35.	The counselling schedule was made available to you well in time.		✓			
36.	The counselling schedule links were easily accessible on the website of the Regional Centre.		√			
37.	The counselling sessions were held as per schedule.		✓			





38.	You were familiar with online platform and found it easy to use.		√			
39.	The learners were motivated to participate in the online counselling sessions.			✓		
40.	The attendance of learners during the online sessions was satisfactory.			✓		
41.	The online counselling sessions were interactive.					
42.	Yousometimes faced misdemeanor of learners during online counselling session.			\		
43.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.			~		
	Assignment Evaluation					
44.	You were comfortable in using the digital platform for evaluation of assignments.			/		
45.	There is need for training of academic counsellors in digital evaluation strategies.			~		
46.	You foundit convenient to transmit the assignment awards online to the University.	~				
	Term End Evaluation					
47.	Online and on-demand term-end should replace pen and paper-based examinations.				/	
48.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.				~	
49.	Questions for term-end examination should be completely MCQ based.			<u></u>		
50.	Questions for term-end examination should be a mix of MCQ and subjective type questions.			~		

Kindly give your suggestions on the following:

Alternative mode of evaluation for distance learners who do not have their own electronic device.
open book
What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based
internal classroom activity



OPLE'S Indira Gandhi National Open University RSITY New Delhi



FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Part I: Basic Information

Name of Academic Counsellor: E PRATHIBHA
 Conden A Male B Famels C Transcender

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

2. Gender, A. Male B. <u>Pelnare</u> C. Transgender
3. Mobile Number: 9884412469
4. Email id: adrian.prathi@gmail.com
5 Name of Regional Centre: Chennai
6. LSC Name (Code No.): 2578
7. Programme(s) (separate with comma): BSC
8. Course Code(s) (separate with comma): AEC1, CHE11L, CHE12L, CHE3L, CHE7L, CHE8L
9. Total experience as an Academic Counsellor in IGNOU (number of years): 15

Part II: Feedback of Academic Counsellor

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		√			
2.	The content is well illustrated with examples, figures and diagrams/charts.			✓		
3.	There is a conceptual clarity in the content of the course.			✓		
4.	The language used in the course units is easy to understand.		✓			
5.	The difficulty level of the course is as per programme level.		✓			
6.	The self-check exercises provided in the Unit facilitate learning.	✓				
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
8.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		√			
9.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			~		





	Academic Counselling				
10.	The counselling schedule was made available to you well in time.	✓			
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.	✓			
12.	The counselling sessions were held as per schedule.	✓			
13.	You were familiar with online platform and found it easy to use.	✓			
14.	The learners were motivated to participate in the online counselling sessions.		√		
15.	The attendance of learners during the online sessions was satisfactory.		✓		
16.	The online counselling sessions were interactive.				
17.	Yousometimes faced misdemeanor of learners during online counselling session.		\		
18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.		~		
	Assignment Evaluation				
19.	You were comfortable in using the digital platform for evaluation of assignments.		/		
20.	There is need for training of academic counsellors in digital evaluation strategies.		~		
21.	You foundit convenient to transmit the assignment awards online to the University.	/			
	Term End Evaluation				
22.	Online and on-demand term-end should replace pen and paper-based examinations.			~	
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.			~	
24.	Questions for term-end examination should be completely MCQ based.		/		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		/		

Alternative mode of evaluation for distance learners who do not have their own electronic device.

______open book______

 What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

______classroom work_______

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Kindly give your suggestions on the following:





FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Part I: Basic Information

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

Name of Academic Counsellor: NAVEEN TAJ Gender: A. Male B. Female C. Transgender Mobile Number: 9846057427 Email id: drnaveentaj@gmail.com Name of Regional Centre: Bangalore LSC Name (Code No.): 13139 P

- 8. Course Code(s) (separate with comma): MCFTL2, MCFTL1, MCFTE5, MCFT5, MCFT4, MCFT 3
- 9. Total experience as an Academic Counsellor in IGNOU (number of years): 2

Part II: Feedback of Academic Counsellor

7. Programme(s) (separate with comma): MSCCFT

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		✓			
2.	The content is well illustrated with examples, figures and diagrams/charts.			√		
3.	There is a conceptual clarity in the content of the course.			✓		
4.	The language used in the course units is easy to understand.		√			
5.	The difficulty level of the course is as per programme level.		✓			
6.	The self-check exercises provided in the Unit facilitate learning.	√				
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		✓			
8.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		✓			
9.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			√		
	Academic Counselling					





10.	The counselling schedule was made available to you well in time.	✓			
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.	√			
12.	The counselling sessions were held as per schedule.	√			
13.	You were familiar with online platform and found it easy to use.	√			
14.	The learners were motivated to participate in the online counselling sessions.		✓		
15.	The attendance of learners during the online sessions was satisfactory.		√		
16.	The online counselling sessions were interactive.				
17.	Yousometimes faced misdemeanor of learners during online counselling session.		~		
18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.		~		
	Assignment Evaluation				
19.	You were comfortable in using the digital platform for evaluation of assignments.		~		
20.	There is need for training of academic counsellors in digital evaluation strategies.		~		
21.	You foundit convenient to transmit the assignment awards online to the University.	~			
	Term End Evaluation				
22.	Online and on-demand term-end should replace pen and paper-based examinations.			~	
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.			/	
24.	Questions for term-end examination should be completely MCQ based.		/		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		~		

Kindly give your suggestions on the following:

1.	Alternative mode of evaluation for distance learners who do not have their own electronic device.
	pen and paper
2.	What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?
	open book





FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

Part I: Basic Information

1. Name of Academic Counsellor: G VENKATESWARLU

2. Gender: A. Male B. Female C. Transgender

3. Mobile Number: 9912196769

4. Email id: GV.YSEN@GMAIL.COM

5. Name of Regional Centre: Vijayawada

6. LSC Name (Code No.): 33024

7. Programme(s) (separate with comma): BA

8. Course Code(s) (separate with comma): BPCE22, BPCL007, BPCL8

9. Total experience as an Academic Counsellor in IGNOU (number of years): 9

Part II: Feedback of Academic Counsellor

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		✓			
2.	The content is well illustrated with examples, figures and diagrams/charts.			✓		
3.	There is a conceptual clarity in the content of the course.			✓		
4.	The language used in the course units is easy to understand.		√			
5.	The difficulty level of the course is as per programme level.		✓			
6.	The self-check exercises provided in the Unit facilitate learning.	√				
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
8.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		√			
9.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			~		
	Academic Counselling					
10.	The counselling schedule was made available to you well in time.		✓			





11.	The counselling schedule links were easily accessible on the website of the Regional Centre.	√			
12.	The counselling sessions were held as per schedule.	√			
13.	You were familiar with online platform and found it easy to use.	√			
14.	The learners were motivated to participate in the online counselling sessions.		√		
15.	The attendance of learners during the online sessions was satisfactory.		√		
16.	The online counselling sessions were interactive.				
17.	Yousometimes faced misdemeanor of learners during online counselling session.		~		
18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.		~		
	Assignment Evaluation				
19.	You were comfortable in using the digital platform for evaluation of assignments.		~		
20.	There is need for training of academic counsellors in digital evaluation strategies.		~		
21.	You foundit convenient to transmit the assignment awards online to the University.	~			
	Term End Evaluation				
22.	Online and on-demand term-end should replace pen and paper-based examinations.			~	
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.			~	
24.	Questions for term-end examination should be completely MCQ based.		~		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		~		

Kindly give your suggestions on the following:

1.	Alternative mode of evaluation for distance learners who do not have their own electronic device.
	pen and paper
2.	What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?
	classroom activities
Chanles	for providing your valuable foodback. Vour responses will be kent confidential

 $Thanks \ for \ providing \ your \ valuable \ feedback. \ Your \ responses \ will \ be \ kept \ confidential.$





FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

Name of Academic Counsellor:	ANII KIIMAR SHARMA
1. Name of Academic Counsellor.	ANIE KUMAK SHAKWA

2. Gender: A. Male B. Female C. Transgender

3. Mobile Number: 9816047525

Part I: Basic Information

4. Email id: anilkush_upm@rediffmail.com

5. Name of Regional Centre: Shimla

6. LSC Name (Code No.): 1103

7. Programme(s) (separate with comma): MP

8. Course Code(s) (separate with comma): MS10, MS42

9. Total experience as an Academic Counsellor in IGNOU (number of years): ____6___

Part II: Feedback of Academic Counsellor

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		✓			
2.	The content is well illustrated with examples, figures and diagrams/charts.			✓		
3.	There is a conceptual clarity in the content of the course.			√		
4.	The language used in the course units is easy to understand.		✓			
5.	The difficulty level of the course is as per programme level.		✓			
6.	The self-check exercises provided in the Unit facilitate learning.	✓				
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
8.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		√			
9.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			✓		
	Academic Counselling					





10.	The counselling schedule was made available to you well in time.	✓			
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.	√			
12.	The counselling sessions were held as per schedule.	✓			
13.	You were familiar with online platform and found it easy to use.	✓			
14.	The learners were motivated to participate in the online counselling sessions.		✓		
15.	The attendance of learners during the online sessions was satisfactory.		√		
16.	The online counselling sessions were interactive.				
17.	Yousometimes faced misdemeanor of learners during online counselling session.		\		
18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.		~		
	Assignment Evaluation				
19.	You were comfortable in using the digital platform for evaluation of assignments.		~		
20.	There is need for training of academic counsellors in digital evaluation strategies.		~		
21.	You foundit convenient to transmit the assignment awards online to the University.	~			
	Term End Evaluation				
22.	Online and on-demand term-end should replace pen and paper-based examinations.			\	
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.			>	
24.	Questions for term-end examination should be completely MCQ based.		/		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		/		
					•

Kindly give your suggestions on the following:

_	pen and paper
2. W	hat are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?
Pe	eer Review
	providing your valuable feedback. Your responses will be kept confidential.





FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

Part I: Basic Information

1. Name of Academic	c Counsellor:	MS.	KIRAN	KUMARI
2. Gender: A. Male	B. Female C	. Tra	nsgender	

3. Mobile Number: 8102213329

4. Email id: kpandey1504@gmail.com

5. Empanelment Id of Academic Counsellor:

6. Name of Regional Centre: Ranchi

7. LSC Name (Code No.): 32032

8. Programme(s) (separate with comma): BA

9. Course Code(s) (separate with comma): BHDE107, EHD3

10. Total experience as an Academic Counsellor in IGNOU (number of years): ___18____

Part II: Feedback of Academic Counsellor

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		√			
2.	The content is well illustrated with examples, figures and diagrams/charts.			√		
3.	There is a conceptual clarity in the content of the course.			✓		
4.	The language used in the course units is easy to understand.		✓			
5.	The difficulty level of the course is as per programme level.		✓			
6.	The self-check exercises provided in the Unit facilitate learning.	√				
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
8.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		√			
9.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			✓		





	Academic Counselling				
10.	The counselling schedule was made available to you well in time.	✓			
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.	✓			
12.	The counselling sessions were held as per schedule.	✓			
13.	You were familiar with online platform and found it easy to use.	✓			
14.	The learners were motivated to participate in the online counselling sessions.		✓		
15.	The attendance of learners during the online sessions was satisfactory.		√		
16.	The online counselling sessions were interactive.				
17.	Yousometimes faced misdemeanor of learners during online counselling session.		~		
18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.		~		
	Assignment Evaluation				
19.	You were comfortable in using the digital platform for evaluation of assignments.		/		
20.	There is need for training of academic counsellors in digital evaluation strategies.		~		
21.	You foundit convenient to transmit the assignment awards online to the University.	/			
	Term End Evaluation				
22.	Online and on-demand term-end should replace pen and paper-based examinations.			~	
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.			~	
24.	Questions for term-end examination should be completely MCQ based.		~		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		~		

Alternative mode of evaluation for distance learners who do not have their own electronic device.

_____open book exam_____

2. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

_____project based activities______

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Kindly give your suggestions on the following:





FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

Part I: Basic Information

]	.]	Nam	ie of	Acac	lemic	Coun	sellor:	DR	JAHE	EDA	BE	GUN	1

2. Gender: A. Male B. Female C. Transgender

3. Mobile Number: 9908078786

4. Email id: zahedashek@gmail.com

5. Name of Regional Centre: Hyderabad

6. LSC Name (Code No.): 0155

7. Programme(s) (separate with comma): BA

8. Course Code(s) (separate with comma): EPA1, EPA3, EPA4, EPA5, EPA6, EPS6

9. Total experience as an Academic Counsellor in IGNOU (number of years): ___12____

Part II: Feedback of Academic Counsellor

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		√			
2.	The content is well illustrated with examples, figures and diagrams/charts.			✓		
3.	There is a conceptual clarity in the content of the course.			✓		
4.	The language used in the course units is easy to understand.		✓			
5.	The difficulty level of the course is as per programme level.		✓			
6.	The self-check exercises provided in the Unit facilitate learning.	√				
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
8.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		√			
9.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			✓		





	Academic Counselling				
10.	The counselling schedule was made available to you well in time.	✓			
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.	✓			
12.	The counselling sessions were held as per schedule.	✓			
13.	You were familiar with online platform and found it easy to use.	✓			
14.	The learners were motivated to participate in the online counselling sessions.		√		
15.	The attendance of learners during the online sessions was satisfactory.		✓		
16.	The online counselling sessions were interactive.				
17.	Yousometimes faced misdemeanor of learners during online counselling session.		\		
18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.		~		
	Assignment Evaluation				
19.	You were comfortable in using the digital platform for evaluation of assignments.		/		
20.	There is need for training of academic counsellors in digital evaluation strategies.		~		
21.	You foundit convenient to transmit the assignment awards online to the University.	/			
	Term End Evaluation				
22.	Online and on-demand term-end should replace pen and paper-based examinations.			~	
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.			~	
24.	Questions for term-end examination should be completely MCQ based.		/		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		/		

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Kindly give your suggestions on the following:



THE PEOPLE'S Indira Gandhi National Open University UNIVERSITY New Delhi



FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Part I: Basic Information

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

1. Name of Academic Counsellor: DR. N. SREERAMULU
2. Gender: A. Male B. Female C. Transgender
3. Mobile Number: 9491777402
4. Email id: NSRAMU7@GMAIL.COM
5. Name of Regional Centre:Vijayawada
6. LSC Name (Code No.): 33029
7. Programme(s) (separate with comma):BA
8. Course Code(s) (separate with comma): BEGE101, BEGE102, BEGE103, BEGE104, BEGE105, BEGE106
9. Total experience as an Academic Counsellor in IGNOU (number of years):9
Part II: Feedback of Academic Counsellor Please rate each item on a five-point rating scale ranging from, Strongly Agree (SA), Agree(A), Neutral(N), Disagree(D) to Strongly Disagree (SD):

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		✓			
2.	The content is well illustrated with examples, figures and diagrams/charts.			~		
3.	There is a conceptual clarity in the content of the course.			~		
4.	The language used in the course units is easy to understand.		√			
5.	The difficulty level of the course is as per programme level.		✓			
6.	The self-check exercises provided in the Unit facilitate learning.	✓				
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
8.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		√			
9.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			•		





	Academic Counselling				
10.	The counselling schedule was made available to you well in time.	✓			
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.	✓			
12.	The counselling sessions were held as per schedule.	✓			
13.	You were familiar with online platform and found it easy to use.	✓			
14.	The learners were motivated to participate in the online counselling sessions.		√		
15.	The attendance of learners during the online sessions was satisfactory.		✓		
16.	The online counselling sessions were interactive.				
17.	Yousometimes faced misdemeanor of learners during online counselling session.		\		
18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.		~		
	Assignment Evaluation				
19.	You were comfortable in using the digital platform for evaluation of assignments.		/		
20.	There is need for training of academic counsellors in digital evaluation strategies.		~		
21.	You foundit convenient to transmit the assignment awards online to the University.	/			
	Term End Evaluation				
22.	Online and on-demand term-end should replace pen and paper-based examinations.			~	
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.			~	
24.	Questions for term-end examination should be completely MCQ based.		/		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		/		

1.	Alternative mode of evaluation for distance learners who do not have their own electronic device.
	pen and paper
2.	What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?
	classroom work

Thanks for providing your valuable feedback. Your responses will be kept confidential.

Kindly give your suggestions on the following:





FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Part I: Basic Information

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

1. Name of Academic Counsellor: N KARTHIKREDDY 2. Gender: A. Male B. Female C. Transgender 3. Mobile Number: 9100001617 4. Email id: karthikreddy4407@gmail.com 5. Name of Regional Centre: Hyderabad 6. LSC Name (Code No.): 0111 7. Programme(s) (separate with comma): ACISE 8. Course Code(s) (separate with comma): OSE43, OSEI41, OSEI42, OSEI44

9. Total experience as an Academic Counsellor in IGNOU (number of years): ___7_

Part II: Feedback of Academic Counsellor

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		✓			
2.	The content is well illustrated with examples, figures and diagrams/charts.		✓			
3.	There is a conceptual clarity in the content of the course.		✓			
4.	The language used in the course units is easy to understand.	✓				
5.	The difficulty level of the course is as per programme level.		✓			
6.	The self-check exercises provided in the Unit facilitate learning.		✓			
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
8.	IGNOU provides supplementary media support through Gyanvani/Gyandhara/Gyandarshan channels and web enabled academic support (WEAS)for reinforcing learning.		√			
9.	Social media platforms used by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance		√			



Centre for Internal Quality Assurance THE PEOPLE'S JNIVERSITY Centre for Internal Quality Assurance Indira Gandhi National Open University New Delhi



	outreach of the programme.				
	Academic Counselling				
10.	The counselling schedule was made available to you well in time.	√			
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.	√			
12.	The counselling sessions were held as per schedule.	✓			
13.	You were familiar with online platform and found it easy to use.	√			
14.	The learners were motivated to participate in the online counselling sessions.	✓			
15.	The attendance of learners during the online sessions was satisfactory.	√			
16.	The online counselling sessions were interactive.		✓		
17.	You sometimes faced misdemeanor of learners during online counselling session.			✓	
18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.		√		
	Assignment Evaluation				
19.	You were comfortable in using the digital platform for evaluation of assignments.	✓			
20.	There is need for training of academic counsellors in digital evaluation strategies.				
21.	You found it convenient to transmit the assignment awards online to the University.	✓			
	Term End Evaluation				
22.	Online and on-demand term-end should replace pen and paper-based examinations.	√			
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.		√		
24.	Questions for term-end examination should be completely MCQ based.	√			
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.	√			

Kindly give your suggestions on the following:

1	Alterna	tive mod	ie ot	eval	uatio	n for	dist	tance	learners	s who	o do	not	have	their	own	elec	tronic	dev	ice.

Pen paper examination

2. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?
Peer Review, conferencing

Thanks for providing your valuable feedback. Your responses will be kept confidential.





FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

Part I: Basic Information

1. Name of Academic Counsellor: Shilpa Shree

2. Gender: A. Male B. Female C. Transgender

3. Mobile Number: 8904321693

4. Email id: csctag19@gmail.com

5. Name of Regional Centre: Bangalore

6. LSC Name (Code No.): 1323P

7. Programme(s) (separate with comma): BAG

8. Course Code(s) (separate with comma): FEG

9. Total experience as an Academic Counsellor in IGNOU (number of years): __13____

Part II: Feedback of Academic Counsellor

	Curricular Components and Delive	ery				
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.	√				
2.	The content is well illustrated with examples, figures and diagrams/charts.	√				
3.	There is a conceptual clarity in the content of the course.	✓				
4.	The language used in the course units is easy to understand.		_			
5.	The difficulty level of the course is as per programme level.		✓			
6.	The self-check exercises provided in the Unit facilitate learning.			✓		
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		✓			
8.	IGNOU provides supplementary media support through Gyanvani/Gyandhara/Gyandarshan channels and web enabled academic support (WEAS)for reinforcing learning.		✓			
9.	Social media platforms used by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.		√			
	Academic Counselling		1			





10.	The counselling schedule was made available to you well in time.	✓			
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.	√			
12.	The counselling sessions were held as per schedule.	✓			
13.	You were familiar with online platform and found it easy to use.	✓			
14.	The learners were motivated to participate in the online counselling sessions.		✓		
15.	The attendance of learners during the online sessions was satisfactory.		✓		
16.	The online counselling sessions were interactive.		√		
17.	You sometimes faced misdemeanor of learners during online counselling session.			✓	
18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such as Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.	✓			
	Assignment Evaluation				
19.	You were comfortable in using the digital platform for evaluation of assignments.	✓			
20.	There is need for training of academic counsellors in digital evaluation strategies.	✓			
21.	You found it convenient to transmit the assignment awards online to the University.	✓			
	Term End Evaluation				
22.	Online and on-demand term-end should replace pen and paper-based examinations.			√	
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.			√	
24.	Questions for term-end examination should be completely MCQ based.			✓	
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.	√			

Kindly give your suggestions on the following:

1. Alternative mode of evaluation for distance learners who do not have their own electronic device.

The traditional system of Pen and paper examination

2. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

Student journal, class work,

Thanks for providing your valuable feedback. Your responses will be kept confidential.





FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

Part I: Basic Information

1. Name of Academic Counsellor: SAMBATH KUMAR K

2. Gender: A. Male B. Female C. Transgender

3. Mobile Number: 9840841463

4. Email id: <u>ramakumar2005@yahoo.co.in</u>5. Name of Regional Centre: Chennai

6. LSC Name (Code No.): 2501

7. Programme(s) (separate with comma): MAPY

8. Course Code(s) (separate with comma): MPY1, MPY2, MPYE1, MPYE10, MPYE2, MPYE5

9. Total experience as an Academic Counsellor in IGNOU (number of years): 36

Part II: Feedback of Academic Counsellor

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.	✓				
2.	The content is well illustrated with examples, figures and diagrams/charts.		✓			
3.	There is a conceptual clarity in the content of the course.		✓			
4.	The language used in the course units is easy to understand.		✓			
5.	The difficulty level of the course is as per programme level.	√				
6.	The self-check exercises provided in the Unit facilitate learning.					
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.	√				
8.	IGNOU provides supplementary media support through Gyanvani/Gyandhara/Gyandarshan channels and web enabled academic support (WEAS)for reinforcing learning.		√			
9.	Social media platforms used by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.		✓			
	Academic Counselling					
10.	The counselling schedule was made available to you well in time.		✓			





11.	The counselling schedule links were easily accessible on the website of the Regional Centre.		✓			
12.	The counselling sessions were held as per schedule.		√			
13.	You were familiar with online platform and found it easy to use.		√			
14.	The learners were motivated to participate in the online counselling sessions.		√			
15.	The attendance of learners during the online sessions was satisfactory.		✓			
16.	The online counselling sessions were interactive.		√			
17.	You sometimes faced misdemeanor of learners during online counselling session.		√			
18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.		✓			
	Assignment Evaluation					
19.	You were comfortable in using the digital platform for evaluation of assignments.	✓				
20.	There is need for training of academic counsellors in digital evaluation strategies.		✓			
21.	You found it convenient to transmit the assignment awards online to the University.	✓				
	Term End Evaluation					
22.	Online and on-demand term-end should replace pen and paper-based examinations.			✓		
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.				√	
24.	Questions for term-end examination should be completely MCQ based.			√		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		√			

Kindly give your suggestions on the following:

1. Alternative mode of evaluation for distance learners who do not have their own electronic device.

Pen - paper examination

What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

Thanks for providing your valuable feedback. Your responses will be kept confidential.





FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Part I: Basic Information

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

1. Name of Academic Counsellor: GOPAL PRASAD CHOUDHARY
2. Gender: A. Male
3. Mobile Number: 9431454723
4. Email id: gpc.gopal@gmail.com
5. Name of Regional Centre: Bhagalpur
6. LSC Name (Code No.): 571
7. Programme(s) (separate with comma): BSC
8. Course Code(s) (separate with comma): BPHE101, BPHE102, BPHE104, BPHE106, BPHL103, PHE8L
9. Total experience as an Academic Counsellor in IGNOU (number of years): 14

Part II: Feedback of Academic Counsellor

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)		✓			
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.	✓				
2.	The content is well illustrated with examples, figures and diagrams/charts.		✓			
3.	There is a conceptual clarity in the content of the course.	✓				1
4.	The language used in the course units is easy to understand.	√				
5.	The difficulty level of the course is as per programme level.		✓			
6.	The self-check exercises provided in the Unit facilitate learning.					
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
8.	IGNOU provides supplementary media support through Gyanvani/Gyandhara/Gyandarshan channels and web enabled academic support (WEAS)for reinforcing learning.	√				
9.	Social media platforms used by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.		√			





	Academic Counselling					
10.	The counselling schedule was made available to you well in time.	√				
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.	√				
12.	The counselling sessions were held as per schedule.		✓			
13.	You were familiar with online platform and found it easy to use.	√				
14.	The learners were motivated to participate in the online counselling sessions.					
15.	The attendance of learners during the online sessions was satisfactory.		✓			
16.	The online counselling sessions were interactive.	✓				
17.	You sometimes faced misdemeanor of learners during online counselling session.				√	
18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.	✓				
	Assignment Evaluation					
19.	You were comfortable in using the digital platform for evaluation of assignments.	✓				
20.	There is need for training of academic counsellors in digital evaluation strategies.	✓				
21.	You found it convenient to transmit the assignment awards online to the University.		✓			
	Term End Evaluation					
22.	Online and on-demand term-end should replace pen and paper-based examinations.		✓			
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.			✓		
24.	Questions for term-end examination should be completely MCQ based.			✓		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.	√				

Kindly give your suggestions on the following:

1. Alternative mode of evaluation for distance learners who do not have their own electronic device.

Yes. Its necessary for learners of remote areas. They should be provided with adequate support for appearing the exam in the nearby centres having f online facilities .,

2. What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?

Peer Review, class work

Thanks for providing your valuable feedback. Your responses will be kept confidential.





FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Part I: Basic Information

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

1. Name of Academic Counsellor: Sri. Umesh Ambiger	
2. Gender: A. Male B. Female C. Transgender	
3. Mobile Number: 8310269110	
4. Email id: <u>umeshambiger</u> @gmail.com	
5. Name of Regional Centre: Bijapur	
6. LSC Name (Code No.): 1303	
7. Programme(s) (separate with comma): BCA, MCA	
8. Course Code(s) (separate with comma): MCS14,MCS21,MCS12,MCS22,MCS34,MCS41,MCS51,MCSL16,MCSL25,MCSL54	

Part II: Feedback of Academic Counsellor

9. Total experience as an Academic Counsellor in IGNOU (number of years): ___7_

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		✓			
2.	The content is well illustrated with examples, figures and diagrams/charts.			·		
3.	There is a conceptual clarity in the content of the course.			~		
4.	The language used in the course units is easy to understand.		✓			
5.	The difficulty level of the course is as per programme level.		√			
6.	The self-check exercises provided in the Unit facilitate learning.	√				
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
8.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		√			
9.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			_		
	Academic Counselling					





10.	The counselling schedule was made available to you well in time.		√			
11.	The counselling schedule links were easily accessible on the website of the Regional Centre.		√			
12.	The counselling sessions were held as per schedule.		√			
13.	You were familiar with online platform and found it easy to use.		√			
14.	The learners were motivated to participate in the online counselling sessions.			√		
15.	The attendance of learners during the online sessions was satisfactory.			√		
16.	The online counselling sessions were interactive.					
17.	Yousometimes faced misdemeanor of learners during online counselling session.			~		
18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.			~		
	Assignment Evaluation					
19.	You were comfortable in using the digital platform for evaluation of assignments.			/		
20.	There is need for training of academic counsellors in digital evaluation strategies.			~		
21.	You foundit convenient to transmit the assignment awards online to the University.		~			
	Term End Evaluation					
22.	Online and on-demand term-end should replace pen and paper-based examinations.				~	
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.				~	
24.	Questions for term-end examination should be completely MCQ based.			~		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.			~		
	Alternative mode of evaluation for distance learners who do not have their own electronic d	evice.		,		

1.	The matter mode of evaluation for distance realiers who do not have their own electronic device.
	Pen and paper
2.	What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?
	classwork
Chaules	for providing your valuable feedbook. Your responses will be least confidential
nanks	for providing your valuable feedback. Your responses will be kept confidential.





FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

Part I: Basic Information		

3. Mobile Number:9444393429
4. Email id:vjumaa@gmail.com
5. Name of Regional Centre:Chennai
6. LSC Name (Code No.):2566
7. Programme(s) (separate with comma):MAEDU
8. Course Code(s) (separate with comma):MAE1, MES101, MES102, MES31, MES41, MES43
9. Total experience as an Academic Counsellor in IGNOU (number of years):12

Part II: Feedback of Academic Counsellor

1. Name of Academic Counsellor:DR.V.J.UMA

2. Gender: A. Male B. Female C. Transgender

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		√			
2.	The content is well illustrated with examples, figures and diagrams/charts.			✓		
3.	There is a conceptual clarity in the content of the course.			✓		
4.	The language used in the course units is easy to understand.		✓			
5.	The difficulty level of the course is as per programme level.		✓			
6.	The self-check exercises provided in the Unit facilitate learning.	✓				
	Study Material (Digital)					
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
8.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		√			
9.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			~		
	Academic Counselling					
10.	The counselling schedule was made available to you well in time.		✓			





The counselling schedule links were easily accessible on the website of the Regional Centre.	✓			
The counselling sessions were held as per schedule.	✓			
You were familiar with online platform and found it easy to use.	✓			
The learners were motivated to participate in the online counselling sessions.		V		
The attendance of learners during the online sessions was satisfactory.		V		
The online counselling sessions were interactive.				
Yousometimes faced misdemeanor of learners during online counselling session.		~		
During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.		~		
Assignment Evaluation				
You were comfortable in using the digital platform for evaluation of assignments.		/		
There is need for training of academic counsellors in digital evaluation strategies.		/		
You foundit convenient to transmit the assignment awards online to the University.	~			
Term End Evaluation				
Online and on-demand term-end should replace pen and paper-based examinations.			/	
The weightage of internal assessment be increased to more than 50% from the current 25-30%.			/	
Questions for term-end examination should be completely MCQ based.		/		
Questions for term-end examination should be a mix of MCQ and subjective type questions.		/		
	Centre. The counselling sessions were held as per schedule. You were familiar with online platform and found it easy to use. The learners were motivated to participate in the online counselling sessions. The attendance of learners during the online sessions was satisfactory. The online counselling sessions were interactive. Yousometimes faced misdemeanor of learners during online counselling session. During the pandemic time the University promptly provided counselling support using various digital and social media platforms such as Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc. Assignment Evaluation You were comfortable in using the digital platform for evaluation of assignments. There is need for training of academic counsellors in digital evaluation strategies. You foundit convenient to transmit the assignment awards online to the University. Term End Evaluation Online and on-demand term-end should replace pen and paper-based examinations. The weightage of internal assessment be increased to more than 50% from the current 25-30%. Questions for term-end examination should be completely MCQ based.	Centre. The counselling sessions were held as per schedule. You were familiar with online platform and found it easy to use. The learners were motivated to participate in the online counselling sessions. The attendance of learners during the online sessions was satisfactory. The online counselling sessions were interactive. Yousometimes faced misdemeanor of learners during online counselling session. During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc. Assignment Evaluation You were comfortable in using the digital platform for evaluation of assignments. There is need for training of academic counsellors in digital evaluation strategies. You foundit convenient to transmit the assignment awards online to the University. Term End Evaluation Online and on-demand term-end should replace pen and paper-based examinations. The weightage of internal assessment be increased to more than 50% from the current 25-30%. Questions for term-end examination should be completely MCQ based.	Centre. The counselling sessions were held as per schedule. You were familiar with online platform and found it easy to use. The learners were motivated to participate in the online counselling sessions. The attendance of learners during the online sessions was satisfactory. The online counselling sessions were interactive. Yousometimes faced misdemeanor of learners during online counselling session. During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc. Assignment Evaluation You were comfortable in using the digital platform for evaluation of assignments. There is need for training of academic counsellors in digital evaluation strategies. You foundit convenient to transmit the assignment awards online to the University. Term End Evaluation Online and on-demand term-end should replace pen and paper-based examinations. The weightage of internal assessment be increased to more than 50% from the current 25-30%. Questions for term-end examination should be completely MCQ based.	Centre. The counselling sessions were held as per schedule. You were familiar with online platform and found it easy to use. The learners were motivated to participate in the online counselling sessions. The attendance of learners during the online sessions was satisfactory. The online counselling sessions were interactive. Yousometimes faced misdemeanor of learners during online counselling session. During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc. Assignment Evaluation You were comfortable in using the digital platform for evaluation of assignments. There is need for training of academic counsellors in digital evaluation strategies. You foundit convenient to transmit the assignment awards online to the University. Term End Evaluation Online and on-demand term-end should replace pen and paper-based examinations. The weightage of internal assessment be increased to more than 50% from the current 25-30%. Questions for term-end examination should be completely MCQ based.

Kindly give your suggestions on the following:

Pen and pa	aper exam	
2.	What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based	d?

1. Alternative mode of evaluation for distance learners who do not have their own electronic device.

Class work, Peer review

Thanks for providing your valuable feedback. Your responses will be kept confidential.





FEEDBACK FORM FOR ACADEMIC COUNSELLORS (2020-21)

Dear Madam/Sir,

Academic Counselling is a crucial dimension of learner support in the Open and Distance Learning (ODL) system and your role is pivotal for its success. You provide the much-needed human interface to the distance learner by providing academic support and addressing queries and doubts during their academic pursuits. During the lockdown imposed due to the COVID-19 pandemic, the University adopted various online/digital and social media platforms to ensure continuance of the study. Academic counselling was organized using the online platforms such as Google meet, Zoom, Webex, YouTube, Facebook live, Twitter, Instagram of IGNOU. Hence the University seeks your valuable feedback in view of the transition from face-to-face to online/digital mode of academic counselling.

You are requested to kindly spare 10-15 minutes of your valuable time for filling up the feedback form given below. Your responses will be kept confidential.

Part I: Basic Information

1.	Name	of	Academic	Counsellor:DR.	ARSHAD	RAZA

2. Gender: A. Male B. Female C. Transgender

3. Mobile Number: 9431090440

4. Email id: razaa8445@gmail.com

5. Name of Regional Centre: Bhagalpur

6. LSC Name (Code No.): 82012

7. Programme(s) (separate with comma): BAUDH

8. Course Code(s) (separate with comma): BUDC-101, BUDC-102, BUDC-103, BUDC-104, BUDC-105, BUDC-1069. Total experience as an Academic Counsellor in IGNOU (number of years): ___32____

Part II: Feedback of Academic Counsellor

	Curricular Components and Delivery					
		SA	A	N	D	SD
	Study Material (Print)					
1.	Content Coverage in the Self Learning Material (Blocks and Units) is adequate.		✓			
2.	The content is well illustrated with examples, figures and diagrams/charts.			✓		
3.	There is a conceptual clarity in the content of the course.			✓		+
4.	The language used in the course units is easy to understand.		✓			+
5.	The difficulty level of the course is as per programme level.		✓			1
6.	The self-check exercises provided in the Unit facilitate learning.	√				
	Study Material (Digital)					1
7.	IGNOU provides digital content through e-Gyankosh and e-Content app which is useful for achieving learning outcomes.		√			
8.	IGNOU provides supplementary media support throughGyanvani/Gyandhara/Gyandarshan channelsand web enabled academic support (WEAS)for reinforcing learning.		√			
9.	Social media platformsused by IGNOU like Face book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet etc. for teaching-learning and student support, enhance outreach of the programme.			✓		
	Academic Counselling					
10.	The counselling schedule was made available to you well in time.		✓			1





11.	The counselling schedule links were easily accessible on the website of the Regional Centre.	√			
12.	The counselling sessions were held as per schedule.	✓			
13.	You were familiar with online platform and found it easy to use.	✓			
14.	The learners were motivated to participate in the online counselling sessions.		√		
15.	The attendance of learners during the online sessions was satisfactory.		√		
16.	The online counselling sessions were interactive.				
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18.	During the pandemic time the University promptly provided counselling support using various digital and social media platforms such asFace book, Twitter, YouTube, Insatgram, Zoom, WebEx, GoogleMeet, etc.		~		
	Assignment Evaluation				
19.	You were comfortable in using the digital platform for evaluation of assignments.		~		
20.	There is need for training of academic counsellors in digital evaluation strategies.		~		
21.	You foundit convenient to transmit the assignment awards online to the University.	~			
	Term End Evaluation				
22.	Online and on-demand term-end should replace pen and paper-based examinations.			\	
23.	The weightage of internal assessment be increased to more than 50% from the current 25-30%.			>	
24.	Questions for term-end examination should be completely MCQ based.		~		
25.	Questions for term-end examination should be a mix of MCQ and subjective type questions.		~		

Kindly give your suggestions on the following:

1.	Alternative mode of evaluation for distance learners who do not have their own electronic device.
	Pen and paper exam
2.	What are the tools you suggest for internal assessment of learners in case the Term end examination are MCQ based?
	Class work , Peer review
Thanks	for providing your valuable feedback. Your responses will be kept confidential.